

(12) Quality Management System

WHO SHOULD ATTEND

This short course will develop the participants' knowledge and skills to successfully engage in the management of the company, applying the basics that are based on management systems.

COURSE OBJECTIVES

At the end of this course, participants will be able to:

- Understand the Principles of Integrated Management Systems
- Learn what a Strategic Planning is
- To know how an organization is focused on Business Process Management
- Identify the Policy, Objectives and the Integrated Documentation in an Organization
- To establish the benefits of systems integration

CONTENT

- Basic concepts related to Quality, Environment, Safety and Health
- Principles of Integrated Management Systems
- Strategic Planning
- Operation of the systems
- Relationship Organization - Stakeholders
- Process Management
- Building Integrated Policy
- Construction of Integrated Goals and Objectives
- Integrated Documentation
- Advantages of Systems Integration

INTENDED FOR

Managers, Supervisors, Safety, Health, Environment and Quality Professionals, Technical and personnel involved with Safety Management Systems, Environment and Quality